

**Notice of Allowability**

Application No.

09/577,320

Examiner

Doug Hutton

Applicant(s)

PARASU, NAGENDRAN

Art Unit

2176

**-- The MAILING DATE of this communication appears on the cover sheet with the correspondence address--**

All claims being allowable, PROSECUTION ON THE MERITS IS (OR REMAINS) CLOSED in this application. If not included herewith (or previously mailed), a Notice of Allowance (PTOL-85) or other appropriate communication will be mailed in due course. **THIS NOTICE OF ALLOWABILITY IS NOT A GRANT OF PATENT RIGHTS.** This application is subject to withdrawal from issue at the initiative of the Office or upon petition by the applicant. See 37 CFR 1.313 and MPEP 1308.

1. ☒ This communication is responsive to Applicant's Response filed on 6 July 2005.
2. ☒ The allowed claim(s) is/are 3,4,8,9,14 and 15.
3. ☒ The drawings filed on 24 May 2000 are accepted by the Examiner.
4. ☐ Acknowledgment is made of a claim for foreign priority under 35 U.S.C. § 119(a)-(d) or (f).
  - a) ☐ All    b) ☐ Some\*    c) ☐ None    of the:
    1. ☐ Certified copies of the priority documents have been received.
    2. ☐ Certified copies of the priority documents have been received in Application No. \_\_\_\_\_.
    3. ☐ Copies of the certified copies of the priority documents have been received in this national stage application from the International Bureau (PCT Rule 17.2(a)).

\* Certified copies not received: \_\_\_\_\_.

Applicant has THREE MONTHS FROM THE "MAILING DATE" of this communication to file a reply complying with the requirements noted below. Failure to timely comply will result in ABANDONMENT of this application.  
**THIS THREE-MONTH PERIOD IS NOT EXTENDABLE.**

5. ☐ A SUBSTITUTE OATH OR DECLARATION must be submitted. Note the attached EXAMINER'S AMENDMENT or NOTICE OF INFORMAL PATENT APPLICATION (PTO-152) which gives reason(s) why the oath or declaration is deficient.
  6. ☐ CORRECTED DRAWINGS (as "replacement sheets") must be submitted.
    - (a) ☐ including changes required by the Notice of Draftsperson's Patent Drawing Review (PTO-948) attached
      - 1) ☐ hereto or 2) ☐ to Paper No./Mail Date \_\_\_\_\_.
    - (b) ☐ including changes required by the attached Examiner's Amendment / Comment or in the Office action of Paper No./Mail Date \_\_\_\_\_.
- Identifying indicia such as the application number (see 37 CFR 1.84(c)) should be written on the drawings in the front (not the back) of each sheet. Replacement sheet(s) should be labeled as such in the header according to 37 CFR 1.121(d).**
7. ☐ DEPOSIT OF and/or INFORMATION about the deposit of BIOLOGICAL MATERIAL must be submitted. Note the attached Examiner's comment regarding REQUIREMENT FOR THE DEPOSIT OF BIOLOGICAL MATERIAL.

**Attachment(s)**

1. ☐ Notice of References Cited (PTO-892)
2. ☐ Notice of Draftsperson's Patent Drawing Review (PTO-948)
3. ☐ Information Disclosure Statements (PTO-1449 or PTO/SB/08),  
Paper No./Mail Date \_\_\_\_\_
4. ☐ Examiner's Comment Regarding Requirement for Deposit  
of Biological Material
5. ☐ Notice of Informal Patent Application (PTO-152)
6. ☐ Interview Summary (PTO-413),  
Paper No./Mail Date \_\_\_\_\_
7. ☒ Examiner's Amendment/Comment
8. ☒ Examiner's Statement of Reasons for Allowance
9. ☐ Other \_\_\_\_\_

### **EXAMINER'S AMENDMENT**

An examiner's amendment to the record appears below. Should the changes and/or additions be unacceptable to applicant, an amendment may be filed as provided by 37 CFR 1.312. To ensure consideration of such an amendment, it **MUST** be submitted no later than the payment of the issue fee.

Authorization for this examiner's amendment was given in a telephone interview with Edward J. Stemberger on 12 July 2005.

The application has been amended as follows:

*In the Claims:*

- cancel Claims 1, 2, 5-7, 10-13 and 16.

### ***Applicant's Response***

In Applicant's Response dated 6 July 2005, Applicant amended Claims 1, 3, 6, 8, 14 and 16, and argued against all objections and rejections previously set forth in the Office Action dated 10 May 2005.

Based on Applicant's Response and the above Examiner's Amendment, all objections and rejections are withdrawn.

***Allowable Subject Matter***

Claims 3, 4, 8, 9, 14 and 15 are allowed.

The following is an examiner's statement of reasons for allowance:

*Claims 3, 8 and 14:*

The closest prior art is Miloslavsky et al., U.S. Patent No. 6,597,685 and Vange et al., U.S. Patent Application Publication No. US 2002/0004796.

Miloslavsky discloses an Internet Protocol-capable call center comprising a computer to receive Internet Protocol Network Telephony (IPNT) calls and to distribute the calls to other computers at agent stations. The call center system includes a server storing a web page that includes the call number of the call center. A user may call the call center by accessing the web page, and the stored web page is retrieved anytime a user requests access to it. Upon retrieval of the web page, the call center system displays the web page on the user's browser. The user may then call the call center by clicking a button of the web page. The call center system also includes a "call me" button, which allows the user to submit a request to the call center that an agent call the user.

Vange discloses a computerized method for distributing the functionality provided by a database management and access system in a network environment. The method discloses database access that involves web designers creating HTML documents that are converted to XML and stored on a web server and database service systems that use XML and HTML user-level protocols to exchange information with client devices.

However, the prior art fails to disclose or suggest a method that allows a user to make a VOIP phone call *using an HTML form that includes entry fields into which a user specifies the user's call number, the call number of the second party and the prompt sequence for accessing the second party*, subsequently store that information into an XML document along with instructions for executing voice application operations and later use that XML document to connect the user to the second party.

Accordingly, the subject matter of Claims 3, 8 and 14 is allowable.

*Claims 4, 9 and 15:*

These claims are dependent upon Claims 3, 8 and 14, and thus include allowable subject matter.

Any comments considered necessary by applicant must be submitted no later than the payment of the issue fee and, to avoid processing delays, should preferably accompany the issue fee. Such submissions should be clearly labeled "Comments on Statement of Reasons for Allowance."

Any inquiry concerning this communication or earlier communications from the examiner should be directed to Doug Hutton whose telephone number is (571) 272-4137. The examiner can normally be reached on Monday-Friday from 8:00 AM to 5:00 PM.

If attempts to reach the examiner by telephone are unsuccessful, the examiner's supervisor, Heather Herndon, can be reached at (571) 272-4136. The fax phone

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number for the organization where this application or proceeding is assigned is (703) 872-9306.

Any inquiry of a general nature or relating to the status of this application or proceeding should be directed to the receptionist whose telephone number is (571) 272-2100.

WDH  
July 12, 2005

A handwritten signature in black ink, appearing to read "D. Hutton", with a stylized flourish at the end.

**DOUG HUTTON  
PATENT EXAMINER  
TECH CENTER 2100**